

Stakeholder Engagement Plan (SEP)

(PCMC – Nigdi and Swargate- Katraj corridor, Pune Metro - Phase 1 Extensions)



IND: Pune Metro Rail Project

(July, 2025)

MAHARASHTRA METRO RAIL CORPORATION LIMITED

Pune Metro Rail Project, District Court Interchange Metro Station, Nyaymurti Ranade Path, Shivajinagar,
Pune-411005, Maharashtra, Website: <https://www.punemetrorail.org>

The purpose of a Stakeholder Engagement Plan (SEP) is to present to all interested parties, primarily affected people, what information will be available to them by the Promoter regarding the Project, when and how they will be able to provide comments and ask questions, as well as how they can submit their grievances, before and during Project implementation.

The purpose of this template is to provide an overview of the most common contents of a SEP with examples (in blue text boxes) to assist in understanding them. This template is to be used only as a guide and it has to be adapted to the specificities of the project at hand.

TABLE OF CONTENTS

<i>TABLE OF CONTENTS</i>	2
<i>LIST OF TABLES</i>	2
<i>LIST OF FIGURES</i>	2
1. <i>INTRODUCTION</i>	4
2. <i>OBJECTIVE AND PURPOSE OF STAKEHOLDER ENGAGEMENT PLAN</i>	4
3. <i>PROJECT DESCRIPTION AND EXPECTED OUTCOMES</i>	5
4. <i>REGULATORY REQUIREMENTS</i>	7
5. <i>SUMMARY OF ANY PREVIOUS STAKEHOLDER ENGAGEMENT ACTIVITIES</i>	8
A. Summary of Stakeholders Concerns	9
6. <i>STAKEHOLDER IDENTIFICATION, MAPPING AND ANALYSIS</i>	10
7. <i>DISCLOSURE OF INFORMATION AND STAKEHOLDER ENGAGEMENT PROGRAMME</i> .	14
A. Plan for further Consultation in the Project	14
8. <i>GRIEVANCE REDRESS MECHANISM</i>	23
A. Formation of the Grievance Redress Committee	23
B. Functioning of the GRC	24
9. <i>MONITORING AND REPORTING</i>	25
10. <i>RESOURCES AND RESPONSIBILITIES</i>	26
<i>Annexure- 1: MoM of Public Consultation (PCMC to Nigdi)</i>	29
<i>MoM of Public Consultation (Swargate to Katraj)</i>	41
<i>MoM of Public Consultation (Swargate to Katraj)</i>	46

LIST OF TABLES

Table 1: Pune Metro Rails Corridor Details	4
Table 2: Methods of Consultations	8
Table 3: Previous Stakeholder Consultation details	9
Table 4: Stakeholders mapping and level of engagement	11
Table 5: Project Documents and Disclosure	15
Table 6: Plan for further disclosure plan/consultation in the community	15
Table 7: Communication Matrix	16
Table 8: Planned Stakeholder Engagement Activities	21
Table 9: Contact Details in reference to GRM	25
Table 10: Cost of SEP implementation	26
Table 11: SEP Implementation Schedule	27

LIST OF FIGURES

Figure 1: Alignment Map of Pune Metro Phase-I Extension	6
Figure 2: Grievance Redressal Mechanism	24
Figure 3: Institutional Arrangement	27

INTRODUCTION

1. Maharashtra Metro Rail Corporation Limited known as MahaMetro is a joint venture company of Government of India (GoI) which is in effort to develop Metro Rail Service in Pune city with the objective to provide continuous availability of affordable, reliable, safe, secure and seamless transport system in the urban agglomeration of Pune. MahaMetro has implemented the phase-1 of Pune Metro Rail Project to strengthen and augment the transport infrastructure of the city with a holistic multi-model transport system in order to address the constrained public transport infrastructure issues.

2. MahaMetro is implementing the Pune Metro Rail Project under Phase 1, spanning a total length of 33.5 km. Corridor-1 (North-South Corridor) covers 17.8 km between PCMC and Swargate, with further planned extensions to meet future traffic demands. The corridor is being extended by 4.413 km northward from PCMC to Nigdi and by 5.464 km southward from Swargate to Katraj, forming the North-Southward Extension of Phase 1.

3. Investigations and studies for these extensions were conducted by Systra India, which prepared the Detailed Project Reports (DPRs) in August and December 2021. The project is proposed to be implemented based on these DPRs. The overall alignment details, including both the initial phase and its proposed extensions, are summarized in **Table 1** below.

Table 1: Pune Metro Rails Corridor Details¹

Corridor	Alignment	Length	No. of Stations	
			Elevated	Underground
North-South Corridor (Main)	Line 1: PCMC – Swargate	17.8	9	5
East-West Corridor (Main)	Line 2: Vanaz – Ramwadi	15.7	16	0
North Extension of Line 1	Line 1 Extension: PCMC – Nigdi	4.413	4	0
South Extension of Line 1	Line 1 Extension: Swargate – Katraj	5.90	0	5

1. OBJECTIVE AND PURPOSE OF STAKEHOLDER ENGAGEMENT PLAN

4. As a part of the Environmental & Social Impact assessment, Stakeholder Engagement Plan (SEP) has been prepared for the project to keep stakeholders informed and engaged on the project progress. The SEP shall also to establish a process that provides opportunities for stakeholders to express their views and concerns and allows MahaMetro to consider and respond to them. Stakeholders will be actively involved in decision making and project implementation processes throughout the project.

5. The Stakeholders Engagement Plan (SEP) describes the planned stakeholder consultation and engagement process for the project. It outlines a systematic approach to stakeholder engagement that will help the project develop and maintain over time a constructive relationship with their stakeholders throughout the implementation period of the project. The SEP also supports a Grievance Redress Mechanism (GRM) for stakeholders to raise their concerns about the project. The SEP focusses on ensuring timely and ongoing flow of relevant information to the stakeholders so that they retain an accurate understanding of the project, its aims, timelines, progress, benefits, etc. The systematic approach to stakeholder engagement aims to improve and facilitate decision-making and create an atmosphere of understanding that actively involves project affected people and other stakeholders in a timely manner.

¹ Source: Detailed Project Report

6. The SEP only outlines the roles of all the relevant stakeholders from the communication perspective while making the communication process more effective and transparent.

7. The EIB's Environmental and Social Standards (Standard 10) require the executing agency to prepare a SEP to increase access to information about the project, and also to improve communication and information sharing with project-affected peoples and other concerned stakeholders (including women and vulnerable groups) throughout the project tenure. It is a tool to manage communications between different stakeholders. Specific objectives of the SEP include:

- a. To establish the essence of the project as a 'community demand-driven participatory approach' and have participation and engagement from all the stakeholders at various level
- b. To facilitate decision-making and create an atmosphere of understanding among critical stakeholders that actively involves the local community and project beneficiaries.
- c. To ensure that stakeholders are aware of the project's purpose, impacts, benefits, GRM and implementation arrangements.
- d. To promote inclusive, gender-sensitive and culturally appropriate communication during the implementation period of the project.

8. The overall objective of this SEP is to define a programme for stakeholder engagement, including public information disclosure and consultation, throughout the entire project cycle. The SEP outlines the ways in which the project team will communicate with stakeholders and includes, a mechanism by which people can raise concerns, provide feedback, or make complaints about the metro project and any activities related to it. The SEP should have the following purpose:

- Identify different categories of stakeholders in the context of this project and the likely risks and impacts posed to them;
- Understand the requirements for engagement for each category of stakeholder under the project, including their information and engagement needs;
- Create opportunities for stakeholders to effectively participate in project activities and derive direct and indirect benefits from the project investments;
- Provide a roadmap for stakeholder engagement, including the strategies and approaches to be adopted and their timing through the project cycle;
- Provide guidance on the likely information disclosure and consultation strategies that the project could use based on a) their importance, b) the profile and needs of the targeted stakeholders- giving the stakeholders an opportunity to proactively participate and influence project planning/ design;
- Establish formal grievance/resolution mechanisms for the stakeholders; Define roles and responsibilities for implementation of the SEP, including the resource requirements;
- and recommend the reporting and monitoring measures to ensure effective implementation of the SEP

2. PROJECT DESCRIPTION AND EXPECTED OUTCOMES

9. The Project aims to offer a rail based smart and sustainable urban transport system in the city to increase the quality of life and better access to goods, services, creating employment opportunities and sustainable development i.e. health supportive environment with more allocation of road space to people rather than vehicles so as to make people include walk and cycle in their daily routines during course of transit for their healthy life

10. The possible direct and indirect positive impacts of the project are listed below.

- (i) The immediate benefits of the PCMC to Nigdi project will come in the form of employment opportunities for those who are engaged as wage labourers, petty contractors, and suppliers of raw materials;
 - (ii) The mass transport corridors under the project will encourage the people to shift from their private vehicles to public transport thereby resulting into lesser vehicles on the road contributing to reduction in traffic congestion, pollution, and accidents;
 - (iii) Due to proposed metro alignments, there will be improved linkage between the sub-urban areas to Pune city thereby providing wider work and business opportunities. People can travel from Pune city to industrial zones like Chakan MIDC, Tathawade MIDC etc. for work;
 - (iv) The proposed project corridors will also help people to get faster access to essential services like school, health center, public distribution system etc.
11. In reference to the project impact, the project will have a social on 86 households (34 households in PCMC to Nigdi and 54 Households in Swargate to Katraj section) having commercial and residential structure will be affected by the project. The details of the social impact are given in the Resettlement Action Plan (RAP) for both north and south sections. The possible adverse impacts of the PCMC to Nigdi (Phase-1 Extension) project are:
- (i) Loss of Private land: Despite efforts to minimize the resettlement impact some Private land will be acquired for Phase-I project under the direct purchase policy.
 - (ii) Loss of Common Property Resource (CPR): A very small number of CPR will be impacted due to metro station construction
 - (iii) Loss of livelihood: Temporary loss of livelihood is anticipated for the non-titled holder due to relocation to outside the project of impact.
12. The location of the stations is given in the map presented as **Figure-1**

Figure 1: Alignment Map of Pune Metro Phase-I Extension



3. **REGULATORY REQUIREMENTS**

13. This SEP considers the existing institutional and regulatory framework within the context of the following Government of India (GoI) and Maharashtra legal framework as well as the safeguard compliance requirements of EIB, as mentioned below:

- The Right to Information (RTI) Act 2005.
- The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement (RFCTLARR) Act, 2013; and state specific rules.
- The Street Vendors Act, 2014
- Direct Land Purchase Policy of Maharashtra 2015- SANKIRNA-03/2015/Para. Kra. 34/A-2 dated 12th May 2015.
- EIB- Standards 10 (Stakeholder Engagement of Environmental and Social Standards)

14. The **RTI Act 2005**. is a progressive rights-based accountability and transparency enforcement mechanism available to citizens which allows them to seek information related to government programs in personal or larger public interest and mandates the provision of this information within a stipulated timeframe. The act is implemented in states through the office of the State Information Commissioners and Information officers designated for each public office. It makes the public offices and duty- bearers liable to providing correct and detailed information demanded by the citizen within designated timeframes, with mechanisms for appeals and sanctions if information provided is inadequate or incorrect.

15. **RFCTLARR Act, 2013**. also makes it imperative that in case of involuntary resettlement all project affected persons (PAPs) and project affected households (PAHs) be duly consulted and engaged in the process of SIA and the process mandatorily include community consultations to assess the nature and magnitude of impact. The act also provides for seeking inputs and concurrence from the affected families, communities and Gram Sabha (village assembly) on the draft resettlement package prepared for them and incorporation of their suggestions and concerns in the final package.

16. **Street Vendors Act 2014**. For recognition, licensing, relocation of street vendors will be as per the provisions of the street vendors (protection of livelihood and regulation of street vending) act, 2014. The MahaMetro will coordinate with the town planning department and concerned urban local bodies for accommodation of affected street vendors as per provision of this Act. Those vendors who will not be recognised or eligible under this Act will be compensated / assisted as per the Entitlement Matrix of this RP.

17. **Direct Land Purchase Policy of Maharashtra 2015**. The Government of Maharashtra has formulated and adopted the policy for direct purchase of land for various projects other than irrigation project through the Government Decision No. SANKIRNA-03/2015/Para. Kra. 34/A-2 dated 12th May 2015 Revenue & Forest Department, Govt. of Maharashtra. If the land required by Land Acquiring Institution is acquired by direct purchase method instead of acquiring as per Land Acquisition Act which is not prohibited through direct purchase method.

18. **EIB Standards**. The EIB has taken social safeguard issues into account for many years as part of its overall environmental assessment of projects. Social issues are now also assessed in their own right, where necessary, as part of an integrated assessment. For projects mainly located outside Europe, internal guidelines are based on internationally accepted good practices, and in developing countries related to the Millennium Development Goals. They focus on labour standards, occupational and community health and safety (including major communicable diseases), population movement (including involuntary resettlement issues), minority rights (including indigenous people, women and vulnerable groups), public consultation and participation, and cultural heritage. Stakeholder engagement

is an inclusive and iterative process that involves, in varying degrees, stakeholder analysis and engagement planning, timely disclosure and dissemination of/access to information, public consultations and stakeholder participation, and a mechanism ensuring access to grievance and remedy. The Project is expected to meet EIB stakeholder engagement requirements mentioned in standard 10, the key elements of Standard 10 are as follows:

- Stakeholder Identification and Analysis
- Stakeholder Engagement Planning
- Information Disclosure
- Public Consultations
- Grievance Mechanism and
- Monitoring and Reporting

4. SUMMARY OF ANY PREVIOUS STAKEHOLDER ENGAGEMENT ACTIVITIES

19. Consultations with stakeholders were carried out during various phases of project preparation. The stakeholders in the project are both primary and secondary. The primary stakeholders are PAPs, project beneficiaries, Executing Agency, Implementing Agency especially the officials in MahaMetro and GC. The secondary stakeholders include officials from line departments, community leaders etc.

20. This section presents the consultation activities that have been conducted for the project to date. Previous consultation activities were limited to the consultations that took place for the PMRP phase-1 extension project and government authority and affiliated departments for the current project. Maha Metro also conducts 'Metro Sambad' in Pune, last 'Metro Sambad' was conducted on 4th October, 2023 in Jnana Prabodhini Navanagar Vidyalaya, Nigdi. In this 'Metro Samvad' 300 students and 50 staff

21. Consultations and discussions were held along the project corridor with the affected families and other stakeholders. All affected Families were consulted while interacting with them during the project census survey. Consultation meetings were organized to get wider public input from both the primary and secondary stakeholders. The consultation methods followed to elicit required information (their views & opinions) are detailed below in **Table 2**. In addition, public consultations were also held as part of the survey process.

Table 2: Methods of Consultations

Stakeholders	Consultation Method
Project Affected Persons	Through Census Survey involving head of the household as respondent
Representative of PAPs	Through Focus Group Discussions (FGD) at affected locations
Local communities	Through Focus Group Discussions (FGD) at affected locations
Women's groups	Through Census survey and Focus Group Discussions (FGD) at affected locations
Vulnerable groups	Through Focus Group Discussions (FGD) at affected locations
Executing Agency, Implementing Agency	Individual interview, discussion, joint field visit, Virtual Consultation meetings
Line Departments/Agencies	Individual meeting/interview, discussion

22. Public consultations were conducted during the project preparation stage to encourage community participation in the planning process with a participation of 181 person out of which 125 male and 56 female. These consultations are viewed as an ongoing, two-way dialogue that benefits both planning and implementation. The goal was to improve public

understanding and find practical solutions to development-related challenges, including local needs and resettlement issues. To achieve this, various groups of Project Affected Persons (PAPs) and other stakeholders were engaged through focus group discussions and individual consultations, details of which are provided in **Table 3**.

Table 3: Previous Stakeholder Consultation details

Sl. No.	Place / Alignment	Date	Place	Number of Participants		
				Male	Female	Total
1	PCMC to Nigdi	24.06.2024	Nigdi	07	02	9
		24.06.2024	Bhakti Shakti	12	01	13
		26.06.2024	Nigdi Alignment	09	04	13
		27.06.2024	Nigdi Alignment	00	06	6
		27.06.2024	Akurdi	00	25	25
		05.09.2024	Nigdi alignment	09	00	09
		08.04.2025	Nigdi	22	00	22
		08.04.2025	Chinchwad	13	05	18
2	Swargate to Katraj	16.09.2024	Padmavati	06	02	08
		16.09.2024	Market yard	09	01	10
		19.05.2025	Katraj	13	00	13
		19.05.2025	Bibvewadi	8	00	08
		19.05.25	Balaji Nagar	4	04	08
		19.05.25	Market Yard	13	00	13
		20.05.25	Padmavati	0	06	06
Total				125	56	181

A. Summary of Stakeholders Concerns

23. During the surveys, FGDs were conducted in affected areas along the project corridor. The participants in these FGDs are not limited to the place of meeting or PAFs only but also included the other interested parties from the affected areas as all of them commuters and beneficiaries under the Project.

24. In the public consultations during socio-economic survey, a total of 181 persons including 125 males and 56 females were consulted in 13 consultation meetings/focused group discussions. Some of the major issues that were discussed and feedback received from the affected areas during the course of the consultations are discussed in the following sections.

25. The project has received acceptability among the local people as it is expected to provide smooth flow of traffic and reduce travel time, reduce fuel consumption and subsequently reduce air emissions. The project would bring positive socio-economic changes in the area. The perceptions of likely PAPs and other stakeholders about the project are given below:

- It has been observed that by and large all the stakeholders involving affected persons and other stakeholders are aware of the project.
- Local people expressed positive views about the project and felt that the project would provide hassle free movement in the congested part of the city.
- People suggested making alternate arrangement for entry and exit gates, if possible, in order to salvage access to their affected structures. It was explained to them that these impacts were unavoidable at this stage.
- They were concerned about closure of existing road and wanted to know how traffic would be managed during the construction stage as they had faced serious problems during the construction of previous development project.
- Suggestions were made to control air pollution (dust) during construction by sprinkling of water.

- Stakeholders requested that suitable mitigation measures should be taken to mitigate the adverse impacts during the construction period due to shifting of utilities, movement of heavy equipment and noise pollution etc.
- Participants were concerned for their livelihood; as existing owners are earning rental income and also demanding replacement structures from the project.

26. The study team conducted multiple site visits to the project areas. In addition, field observations were organized at project activities points to define various stakeholders, and the potential impacts of the project. The aim of the consultation activities was to give a background on the project and its potential impacts during the construction and operation phases and to receive feedback from PAPs and local communities about the project as well as concerns, requirements, and recommendations. Information disclosed included:

- The purpose, nature and scale of the project,
- The duration of the proposed activities,
- Potential impacts and respective mitigation measures;

5. STAKEHOLDER IDENTIFICATION, MAPPING AND ANALYSIS

27. The first step in the process of stakeholder engagement is stakeholder identification; that is, determining the various categories of project stakeholders, and their needs. Stakeholders are considered any person, groups of people, or entities that;

- Might be directly or indirectly, positively or negatively affected by the project in any phase of the project's construction and implementation.
- Might have an environmental or social interest taking place as a consequence of the project, or might impact project-related decisions and implementation in a way or another.

28. Most importantly, identifying stakeholder representatives is key to carrying out effective stakeholder engagement activities. These representatives do not only inform the project with their valuable information, but they also serve as a communication channel to disseminate information to large numbers of groups and receive feedback from them.

29. The following **Table 4** includes the potential stakeholders of the Project and represents the various types of stakeholders mapped under the project along with their level of engagement. Primary stakeholders are the ones who are affected directly by the project whether in a positive or a negative manner. Secondary stakeholders are those who are indirectly influenced by the project either positively or negatively. The list of stakeholders is likely to expand/change in composition as the project moves forward. Since, the SEP is a "living document" it will be updated regularly throughout the project life as appropriate.

Table 4: Stakeholders mapping and level of engagement

SI	Stakeholder category (Primary and Secondary)	Specific Groups / Entities	Current engagement? How they are involved in the project activities?	How could the stakeholder contribute to the project?	Level of engagement (High, Medium or Low)	Communication needs
1	Community	PAHs including title holders (TH), non-title holders (NTH) (squatters, mobile vendors), tenants, employees.	<ul style="list-style-type: none"> Consultative meetings with the PAPs Disclosure meetings 	<ul style="list-style-type: none"> Cooperate with the project team and relocate after compensation as per the notice Participate in the Consultations 	High	Manage closely
2		General community members	<ul style="list-style-type: none"> Sharing information on the metro Project Consultation with the community 	<ul style="list-style-type: none"> Support the project implementation Participate in the Consultation 	High	Regular public meetings to brief them on the progress and any changes planned on the Project
3		Vulnerable Groups within the PAHs Below Poverty Line (BPL) Scheduled Caste (SC), Persons with Disability (PwD), Women headed households (WHHs)	<ul style="list-style-type: none"> Sharing information on the Metro Project Consultations on specific concerns of Vulnerable groups 	<ul style="list-style-type: none"> Support the project implementation Participate in the Consultation 	High	Keep informed
4		School and Colleges along the corridors	<ul style="list-style-type: none"> Update on the project implementation Sharing of construction updates 	<ul style="list-style-type: none"> Cooperate during the construction phase 	High	Regular public meetings to brief them on the progress and any changes planned on the Project

5	Local administration	District Administration, Urban Local Bodies representatives, C	Informed on the progress of the Project	<ul style="list-style-type: none"> Support MahaMetro in implementing the project: Service provision Mobilizing the communities Resolving grievances and conflict resolution 	High	Keep informed
6	Civil Society Organisations	'Pune Pathardi Panchayat Vyavsayik Sangathan'	<ul style="list-style-type: none"> All affected kisoks and vendors are members of this Sangathan 	<ul style="list-style-type: none"> Participate in the consultation and provide necessary support 	Low	Keep informed and provide support as required
7	General Consultant (GC), Environmental Impact Assessment (EIA) & SIA Consultant		In preparation of Project documents and necessary coordination	<ul style="list-style-type: none"> Mobilizing the communities Resolving grievances and conflict resolution 	High	Coordination with PMRP
8	Media / social media	Local vernacular newspapers like <i>Sakal</i> , Maharashtra Times, and English newspapers like <i>Tol Indian Express</i> , etc. Various social media platforms like Instagram, Facebook, Telegram, X (Twitter), etc.	Updates sharing	Disseminate and disclose project documents intended for general readers and audience	Medium	Responding to the PMRP concerns
9	Environmental Regulatory Authorities	Maharashtra Pollution Control Board (MPCB),	Periodic reporting on granted permissions, compliance Reports	Ensure regulatory compliance, guide on mitigation measures	High	Regular updates, submission of compliance reports

10	NGOs and Environmental Advocacy Groups	Local and national environmental NGOs (e.g., CEE, <i>Parisar</i> , WWF India local chapter)	Suggest mitigation and monitoring practices	Support community awareness, propose sustainable alternatives	Medium	Involvement in public consultations, accessible reports
----	--	---	---	---	--------	---

6. DISCLOSURE OF INFORMATION AND STAKEHOLDER ENGAGEMENT PROGRAMME

30. Stakeholder engagement is an inclusive process conducted throughout the project life cycle. Where properly designed and implemented, it supports the development of strong, constructive and responsive relationships that are important for successful management of a project's environmental and social risks. Stakeholder engagement is most effective when initiated at an early stage of the project development process, and is an integral part of early project decisions and the assessment, management and monitoring of the project's environmental and social risks and impacts. Proposed strategy for information disclosure is discussed in detail in following sections (please refer **Table 5 & Table 7**)

31. All the survey and consultation meetings were organised and will be organised in future with prior information to the PAPs and other participants. In order to make the process inclusive and engaging women and other vulnerable groups are encouraged to express their views. Some of the areas which are taken into consideration under consultations conducted so far and also in further consultation to be conducted.

- (i) Ascertain the views of the PAPs, with reference to project alignment and minimization of impacts;
- (ii) Understand views of the community on land acquisition, resettlement issues and rehabilitation options;
- (iii) Identify and assess the major socio-economic characteristics of the affected areas to enable effective planning and implementation;
- (iv) Obtain opinion of the community on issues related to the impacts on community property and relocation of the same;
- (v) Examine PAPs opinion on problems and prospects of related issues;
- (vi) Identify people's expectations from project and their absorbing capacity;
- (vii) Finally, to establish an understanding for identification of overall developmental goals and benefits of the project.

A. **Plan for further Consultation in the Project**

32. There are certain specific provisions under Maha Metro for stakeholder engagement. In addition to adhering to requirements set out in legislation and government policies, EIB standards, consultation and continuous engagement activities are being undertaken by PMRP as mentioned below, and will continue throughout the different phases of the Project cycle.

- a. **Metro Samvad:** A very novel initiative started by MahaMetro whereby the stakeholder and citizens can have a direct interaction with MMRCL. The Samvad is organized near a proposed Metro station where the concerned stakeholders and citizens are informed on the ongoing work through films and presentations. This is then followed by a very interactive Question and Answer session. Metro Samvad was halted due to 3rd wave of COVID-19 but has resumed. It was resumed back in 2023. And the last 'Metro Samvad' was conducted on 4th October 2023.
- b. **Press Release:** Project updates are given to stakeholder and public at large through regular press releases.
- c. **Radio:** MahaMetro also provides regular updates of its project through FM Radio.
- d. **TV Channels:** MahaMetro provides regular bytes through prominent Hindi and Marathi TV Channels as well as the local channels.
- e. **Facebook:** MahaMetro has its own social media account on Facebook. This is a very interactive page with 100% response rate. Updates of projects are regularly posted on its page. MMRCL takes care to reply to the queries without delay and the suggestions received from citizens and stakeholders are also forwarded to the concerned project departments.

- f. **Website:** MahaMetro regularly provides updates and information of the project on its website: <https://www.punemetrorail.org>. The website provides information on the Organization, its people, Goal and Mission, the project work progress, tenders, photographs, news events, videos of works and events are also updated regularly by MMRCL.

33. The contractor will secure sites prior to any construction activities taking place and will ensure appropriate construction and warning signs are in place. Maha Metro will continue to inform the public and its passengers through the Company website, the media and in other appropriate ways on all significant project achievements and issues (environmental and social). **Table 5** below reflects the documents to be disclosed by Maha Metro for this project and **Table 7** provides a summary of plan for further disclosure plan/consultation in the community according to RAP for all relevant stakeholders.

Table 5: Project Documents and Disclosure

Sl. No	Document	Method of Disclosure
1	ESIA / ESMP Report	Website, Site Office
2	RAP	Website, Site Office
3	Summary of translated RAP in Marathi (For both sections)	Site offices (Make available to PAPs)
4	SEP	Website, Site Office
5	Non-Technical Summary (NTS) of the ESIA	Website, Site Office
6	Consent to Establish (CTE), and Consent to Operate (CTO) permissions from Maharashtra Pollution Control Board (MPCB)	Site Office

Table 6: Plan for further disclosure plan/consultation in the community

Activity	Task	Timing	Agency
Public Notification	Notify eligibility cut-off date for NTH	July-2025	Maha Metro
Disclosure of resettlement plan	To affected Families and other stakeholders at Site offices	August-2025	Maha Metro
Internet disclosure of the resettlement plan	Post resettlement plan website	August-2025	Maha Metro
Distribution of R&R information leaflet	Prepare R&R information leaflet and distribute to PAPs	August-2025	Maha Metro
Consultative meetings during joint measurement survey	Face to face meetings with PAPs	September-2025 onwards	Maha Metro

34. Apart from the above-mentioned tables there is communication matrix that provides a detail of stakeholders engaged in and how at different level what message needs to be delivered following schedule. Please refer to Table 7 for the detail Communication Matrix and Table 8 reflects the planned stakeholder engagement activities.

Table 7: Communication Matrix

S. No	Stakeholders	Target Stakeholders	Message	Delivery method	Schedule	Responsibility
SIA & RAP Related						
01	National Level	PAPs including NTH (Project Construction completion period)	<ul style="list-style-type: none"> • Project Non-Technical Summary, ESIA, RAP, SEP, ESMP, • Schedule of preparation and construction • Outline of construction and operation environmental and social impacts and proposed mitigation measures • Compensation Implementation and income restoration Plan • Regular updates of key information, especially the information related to any design change that is likely to materially change its environmental or social risks and impacts, notably unanticipated land acquisition • Seek feedback on changes • Access awareness to Grievance mechanism process 	<ul style="list-style-type: none"> • Participation in consultative meetings and workshops; Household surveys, consultations, FGDs • Written information in local language (Marathi) • Project details on Pune Metro website • GRM helpline number through display at project site locations and offices 	<ul style="list-style-type: none"> • Prior to and during construction and operation • Twice in the project preparation stage: • Preliminary screening has been carried out. • Household level census & socio-economic survey with all PAHs including vendors and consultations has been carried out during DPR and detailed SIA stage 	Project Management Unit (PMU)/GC, Environmental and Social Safeguard Specialist, Contractors, Site Engineers.
02	National Level	Project Affected Disadvantaged and vulnerable HHs including PwD.	<ul style="list-style-type: none"> • Design intervention for vulnerable, PwD, particularly provision of access ramps to stations, platforms • Land acquisition and compensation process 	<ul style="list-style-type: none"> • Participation in consultative meetings and workshops; Household surveys, consultations, FGDs • Written information in local language 	<ul style="list-style-type: none"> • Prior to and during construction and operation • Twice in the project preparation stage: • Preliminary screening has been carried out. 	Project Management Unit (PMU)/GC, Environmental and Social Safeguard Specialist, Contractors, Site

			<ul style="list-style-type: none"> Provisions of eligible entitlements including Livelihood Restoration activities 	(Marathi) <ul style="list-style-type: none"> Project details on Pune Metro website GRM helpline number through display at project site locations and offices 	<ul style="list-style-type: none"> Household level census & socio-economic survey with all PAHs including vendors and consultations has been carried out during DPR and detailed SIA stage 	Engineers.
03	National level	MahaMetro and Pune Metro	<ul style="list-style-type: none"> Facilitate mapping of stakeholders and review the same on a timely basis Organize periodic review of the feedback and communication from other stakeholders Coordinate with and support 	<ul style="list-style-type: none"> Organize and chair the consultative meetings and workshops at the state and district level; Issue press releases, Website disclosures seeking feedback; Update and interact through social media channels; Communication through email or contact numbers provided in the information boards Print advertisement Meetings with associated department and NGOs / Farms, Photo & video documentation 	<ul style="list-style-type: none"> Continuous throughout the entire project implementation period Monthly review and planning meeting Face to Face meeting with all the relevant stakeholders Yearly state level consultation and workshop 	Primarily responsible for coordinating and implementing the project
04	National Level	Dept of Urban planning, Revenue Department, Transport	<ul style="list-style-type: none"> Coordinate with PMRP Leverage existing resources of the department for community benefits 	<ul style="list-style-type: none"> Participation in coordination meeting 	As per the requirement	Responsible for nay relevant works and provide support accordingly

		Department, Civil Society		<ul style="list-style-type: none"> Participation dissemination workshop in 		
05	National Level	Pollution Control Board	<ul style="list-style-type: none"> Inputs in terms of reports and recommendations Appraising PMRP on major concerns regarding Air, Noise quality and other environmental impacts 	<ul style="list-style-type: none"> Participation dissemination workshop in Updates sharing on air quality 	Continuous engagement until Project Construction Completion	Testing of air, noise quality & Maintenance of the quality
06	State Level	Contractors / Suppliers	<ul style="list-style-type: none"> Ensure the workers and the staff are aware about their safety and entitlements Inform about the project or construction work and related GRC details (specific contractors and suppliers engaged for construction activity) 	<ul style="list-style-type: none"> Display boards Meeting with the community, workers and the staff at construction site 	Continuous until completion of construction	<ul style="list-style-type: none"> Share the progress of work mechanism of engaging the local community and women Information sharing on critical issues like HIV/AIDS and other communicable diseases in construction Communicate on GRM
07	National Level	Media	PMRP will coordinate and inform media about the project highlights regular press releases, media briefings for major project milestones, prompt responses to media inquiries	<ul style="list-style-type: none"> Press releases, media briefings, official statements Participation in workshops and community events organized by MahaMetro and PMRP 	Continuous until completion	<ul style="list-style-type: none"> Report on project initiatives and impact on people Report on project progress, case studies and good practices

08	Community Level	DAG (Household belong to disadvantaged groups)	<ul style="list-style-type: none"> • Provide leadership to community-based groups • Support for the project activities through participation and engagement in various project activities • Understanding of how to access GRM services 	<ul style="list-style-type: none"> • Participation in all the meetings, consultation and focused group discussions (FGDs) • Sharing of their experiences in meetings & community-based workshops, training • One to one communication with the service providers 	Continuous until completion	<ul style="list-style-type: none"> • Sharing of local knowledge and challenges • Understanding of project/sub projects benefits, potential impacts • Suggest for sustainability of the initiatives
09	Community Level	Women including Female Headed Households	<ul style="list-style-type: none"> • Being in leadership roles and actively engage in various community groups • Support in mobilizing other women • Enhancement of knowledge on accessing various services including the project related benefits 	<ul style="list-style-type: none"> • Participation in all the meetings, consultation and focused group discussions (FGDs) • Sharing of their experiences in meetings & community-based workshops, training • One to one communication with the service providers and NGO facilitators 	Continuous until completion	<ul style="list-style-type: none"> • Women actively participate and take leadership roles in the community-based groups • Awareness and understanding of opportunities to enhance livelihoods and quality of lives particularly for women
10	National and Community level	Other interested Party (External)	<ul style="list-style-type: none"> • If anything raised by other interested parties regarding the project 	<ul style="list-style-type: none"> • Public meetings, open houses, trainings / workshops • Disclosure of written information: brochures, poster, flyers, website, information boards at construction sites 	As per requirement	-

ESIA & ESMP Related						
11	State Level	Maharashtra Pollution Control Board (MPCB)	<ul style="list-style-type: none"> • Submissions of Consent to Establish (CTE), Consent to Operate (CTO), • Periodic compliance reports (air, water, noise) 	<ul style="list-style-type: none"> • Submission of documents, • Official communication, • Compliance reporting 	Pre-construction, and construction.	GC Environmental Specialist, Contractors
12	Community Level	Local Communities along Metro Alignment	<ul style="list-style-type: none"> • Information on air quality, noise, dust control measures, grievance redress mechanisms 	<ul style="list-style-type: none"> • Leaflets, • Public information boards (in Marathi), • Community meetings 	Before start of major construction activities and periodically during construction	Contractors' Environment and Social teams, PMRP Community Relations
13	State Level	Workers and Labourers at Construction Sites	<ul style="list-style-type: none"> • Environmental health and safety (EHS) training: dust suppression, waste management, noise protection 	<ul style="list-style-type: none"> • Posters, • Banners at sites, • Training sessions 	Monthly, and induction before work commencement	Contractors' EHS Officers
14	State Level / National Level	Environmental NGOs / Civil Society Groups (e.g. CEE Pune)	<ul style="list-style-type: none"> • Updates on environment-friendly practices, mitigation efforts, seek feedback during major construction phases 	<ul style="list-style-type: none"> • Public consultation meetings, • Dedicated workshops 	Half-yearly or based on project milestones	PMU/GC Environmental Safeguard Specialist
15	State Level / National Level	Media (Environmental Updates)	<ul style="list-style-type: none"> • Highlighting project's environmental management initiatives (e.g., green construction practices, tree transplantation, waste minimization) 	<ul style="list-style-type: none"> • Press releases, media briefs, social media posts 	During major milestones and awareness campaigns	MahaMetro Media Team, PMRP Communication Cell

Table 8: Planned Stakeholder Engagement Activities

S. No	Engagement Activity	Targeted Stakeholder Groups	Approach / delivery method	Purpose / content	Timing / frequency	Milestone	Responsible
Theme 1- RAP Baseline Update Engagement Activities							
1	Public notification of cut-off date	PAPs / Local communities	<ul style="list-style-type: none"> Consultations Put up banner/notice in common and accessible areas 	<ul style="list-style-type: none"> Notify eligibility cut-off date for NTH 	September 2024/May2025	NTH are identified in RAP	Maha Metro, RAP consultant
2	Information meeting with PAPs ahead of RAP Data Collection activities	PAPs	<ul style="list-style-type: none"> Communication to Vyaksayik Sanghtahn (Trade association) to spread the word Put up flyers in buildings common areas. 	<ul style="list-style-type: none"> Ensure PAPs are informed of the data collection activities that are going to take place and that they understand the purpose of these activities. Ensure PAPs buys into the process and maximize participation rate. 	2 weeks prior to survey start date	RAP Addendum Preparation	MahaMetro, GC, RAP implementing Agency
3	Face to Face meetings/Consultation during Joint measurement survey	PAPs	<ul style="list-style-type: none"> Meetings and validation of data 	<ul style="list-style-type: none"> Validation of data with alignment and to ensure that eligible PAPs are not left from their entitlements 			MahaMetro,, GC, Joint measurement survey team,
4							
Theme 2- Internal alignment and disclosure of RAP							

5	Internal workshop to disclose main aspects of RAP Addendum	RAP implementing agency , Relevant department stakeholders,	<ul style="list-style-type: none"> Internal workshop 	<ul style="list-style-type: none"> Validate and align all key stakeholders and partners on RAP Addendum prior to its disclosure to external stakeholders (PAFs). 	1 week after EIB approval of RAP Addendum	RAP Addendum Disclosure	Maha Metro,GC
6	Distribution of R&R information leaflet	PAPs	<ul style="list-style-type: none"> Communicating to the PAPs /trade associations Meetings at marketplace 	<ul style="list-style-type: none"> Keeping the PAPs informed on their entitlements 		R&R information's shared	MahaMetro, GC, RAP implementing Agency
Theme 3- Disclosure of RAP to external stakeholders							
7	Dissemination workshop at the state level	Dept of Urban planning, Revenue Department, Transport Department, Maharastra Pollution Control Board	State level dissemination workshop	<ul style="list-style-type: none"> Disclosure of RAP to the external stakeholders 	1 week after internal validation	RAP Addendum Disclosure	MahaMetro

7. **GRIEVANCE REDRESS MECHANISM**

35. Efficient grievance redressal mechanism which is already in place to assist the PAPs to resolve their queries and complaints. Further, it will be notified separately for this project. A mechanism for lodging complaints/grievance will be implemented during implementation of the project. Grievances of PAPs will be first brought to the attention of Junior Management Level (JML) - Field Level Officer. All grievances will then be recorded in a central database managed and reviewed by the GM officer. If Grievances are not redressed at Field Level, the Field staff will forward the received grievance to Senior Management Level (SML) Officer for consideration and redressal. Grievances not redressed by SML level Officer will be brought to the Grievance Redressal Committee (GRC). The composition of the proposed GRC have Higher Management Level (HML) Officers from MahaMetro and designated Officers from Revenue Department.

36. As mentioned in EIB's policy, Maha Metro will notify an effective project level grievance mechanism to receive and facilitate redress for concerns grievances of stakeholders throughout the project cycle. This mechanism shall cover aspects related to all Standards, except for employer- workforce relations including occupational health, safety and security aspects, as a separate grievance structure is dedicated to this purpose in line with requirements in Standards 8 and 9. The grievance mechanism sets out a clear step-by-step process with indicative timeframes, outcomes, defined monitoring and performance indicators, and reporting requirements. If deemed necessary by the EIB, these may be supplemented with project-specific arrangements. The mechanism should: (i) address concerns promptly and effectively; (ii) be free from intimidation, coercion and reprisals; and (iii) be inclusive. The GRM will be operational immediately or before RAP implementation.

A. Formation of the Grievance Redress Committee

37. A three tier GRM has been established with formation of Grievance Redress Committee (GRC) at three levels i.e. Junior Management Level, Senior Management Level and Higher Management Level.

38. Junior Management Level (Field Level) GRC Committee comprises of the:

- (i) Manager (Civil), Maha Metro (Chair Person)
- (ii) Asst. Manager/Manager (Social), Maha Metro
- (iii) Asst. Manager/Manager (Land), Maha Metro
- (iv) Asst. Manager/Manager (Environment), Maha Metro
- (v) Asst. Manager/Manager (Finance), Maha Metro
- (vi) Asst. Social/Environmental Expert of GC
- (vii) Asst. Manager/Manager (Legal), Maha Metro

39. The Senior Management Level GRC Committee comprises of the:

- (i) Director (Works), Maha Metro (Chair Person)
- (ii) Senior Deputy General Manager (Social & Land), Maha Metro
- (iii) Senior Deputy General Manager (Environment), Maha Metro
- (iv) Deputy General Manager (Finance), Maha Metro
- (v) Senior Environment/Social Expert of GC

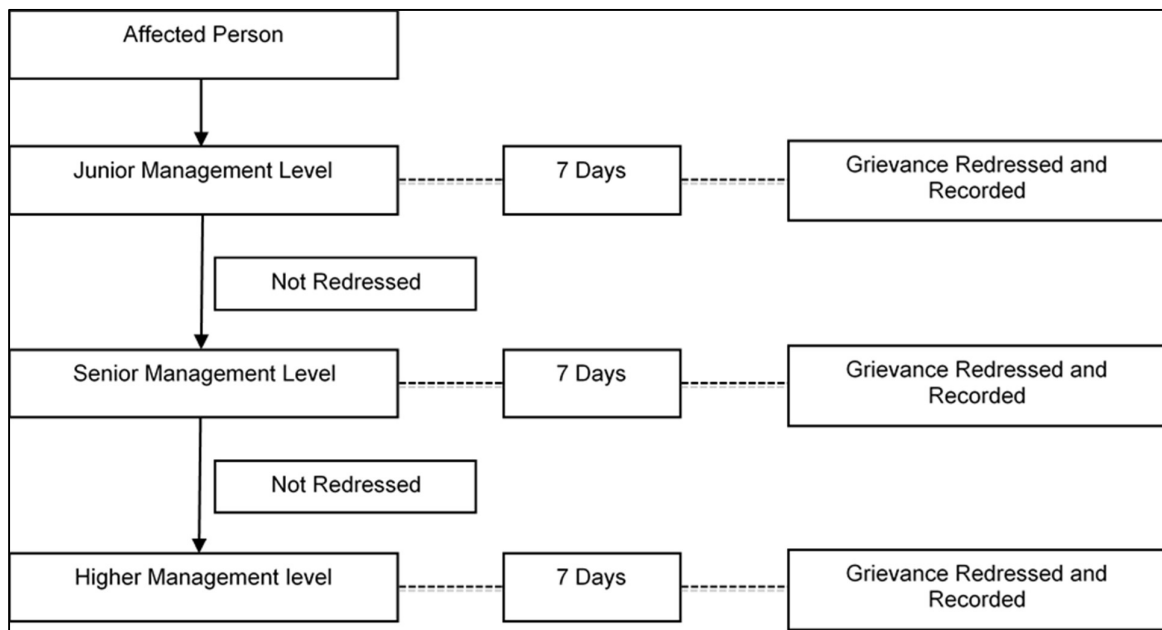
40. The Higher Management Level GRC Committee comprises of the:

- (i) Managing Director (MD), Maha Metro (Chair Person)
- (ii) Director (Works), Maha Metro
- (iii) Director (Finance), Maha Metro

B. Functioning of the GRC

41. Some of the specific functions of the GRC will be as following:
- To provide support for the PAPs on problems arising out of land/property acquisition like award of compensation and value of assets;
 - To record the grievances of the PAPs, categorize and prioritize the grievances that needs to be resolved by the Committee and solve them within one month;
 - To inform Senior Management of serious cases within an appropriate time frame;
 - To report to the aggrieved parties about the development regarding their grievance and decision of Senior Management
42. The GRC will address only rehabilitation assistance issues both for titleholders and non-title holders. Grievances related to ownership rights, compensation and assistance will also be dealt as per RFCTLATRR Act, 2013 and Maharashtra Direct purchase policy. However, MahaMetro will follow up all Grievances received including those related to payment of land, and keep the records of all grievances with them. The main responsibilities of the GRC are to:
- Provide support to PAPs on problems arising from land/property acquisition;
 - Record PAPs grievances, categorize, and prioritize grievances and resolve them;
 - Inform to PAPs on developments regarding their grievances and decisions of the GRC.
43. GRC will review grievances involving all resettlement benefits. When any grievance is brought to the field level, it should be resolved within three weeks from the date of complaint. The GRC will meet at frequent intervals (if grievances are brought to the Committee) to determine the merit of each grievance, and resolve grievances within three weeks of receiving the complaint. MahaMetro will maintain a log of grievances documenting the nature of grievance, date of submission, responsible party and date of resolution. A glimpse of GRM is given below in **figure 2**.

Figure 2: Grievance Redressal Mechanism



44. During project preparation, information regarding GRM will be disclosed as part of the

public consultation process. Grievances related to the implementation of the project will be acknowledged, evaluated, and responded to the complainant with corrective action proposed. The details of GRC mechanism and functioning process will be disseminated to the displaced persons by the MahaMetro. The outcome shall also be part of the semi-annual monitoring report that will be submitted to EIB. The internal monitoring report will report on the process and progress of GRM. The GRC records will be made available to the external monitor for its review. The detail address to register grievance is given in **Table 9**.

Table 9: Contact Details in reference to GRM

Description	Contact Details
Company	Pune Metro Rail Project – Maharashtra Metro Rail Corporation Ltd. (MahaMetro)
Address	A2, A3 Block, District Court Interchange Metro Station, Nyaymurti Ranade Path, Shivajinagar, Pune – 411005, Maharashtra
Email	mail.pune@mahametro.org
Website	https://www.punemetrorail.org
Telephone	020-26051072 / 26051074
Complaint Box	Provided at site office locations

8. MONITORING AND REPORTING

45. Monitoring and reporting are critical activities in involuntary resettlement management in order to ameliorate problems faced by the PAPs and develop solutions immediately. Monitoring is a periodic assessment of planned activities providing midway inputs. The following SEP activities require monitoring and evaluation from project team and communication expert in the Project:

- Implementation of stakeholder engagement strategy that includes activities to be carried out in different phases of the project.
- Implementation of Grievance Mechanism as part of SEP which includes dissemination of Grievance Mechanism, grievance logging and tracking, action taken, effectiveness of grievance management, confidentiality of the grievance raised and number of grievances solved.

46. Evaluation of SEP implementation will be carried out at least annually. Evaluation is essential to provide feedback to improve Project SEP and enhance Project- stakeholder's relationship.

47. Officer will prepare brief monthly reports on stakeholder engagement activities for the Project Director, PIU, which includes:

- Activities conducted during each month and feedback received highlighting any red flags or concerns that require further attention;
- Public outreach activities (meetings with stakeholders and newsletters);
- Entries to the grievance register;
- Entries to the commitment and concerns register;
- Number of visits to the information centre;
- Progress on other social development activities
- Plans for the next month and longer-term plans

48. The Communication Expert will prepare brief quarterly reports on stakeholder engagement activities and these will include:

- Activities conducted during each month;
- Public outreach activities (meetings with stakeholders and newsletters);
- Entries to the grievance register;
- Entries to the commitment and concerns register;
- Number of visits to the information centre;
- Progress on other social development activities
- Plans for the next month and long-term plans.

49. Quarterly and semi-annual reports will be used to develop annual reports reviewed by Project Director. These reports will be shared with EIB. There will be an annual report summarizing SEP results on an annual basis. report will provide summary of all public consultation issues, grievances, and resolutions. The report will provide a summary of relevant public consultation findings from informal meetings held at the community level.

9. RESOURCES AND RESPONSIBILITIES

50. The SEP implementation requires a budget for the activities suggested. It will be included as part of project cost and this will be financed by GoM. The budget of INR 14,25,000 that includes cost of hiring of communication specialist is proposed for the SEP. This also includes the cost of printing, documentation, advertisement, venue, transportation, refreshment and other miscellaneous. Stakeholder engagement budget will increase gradually commensurate with project development. The estimated cost of SEP is presented in **Table 10**

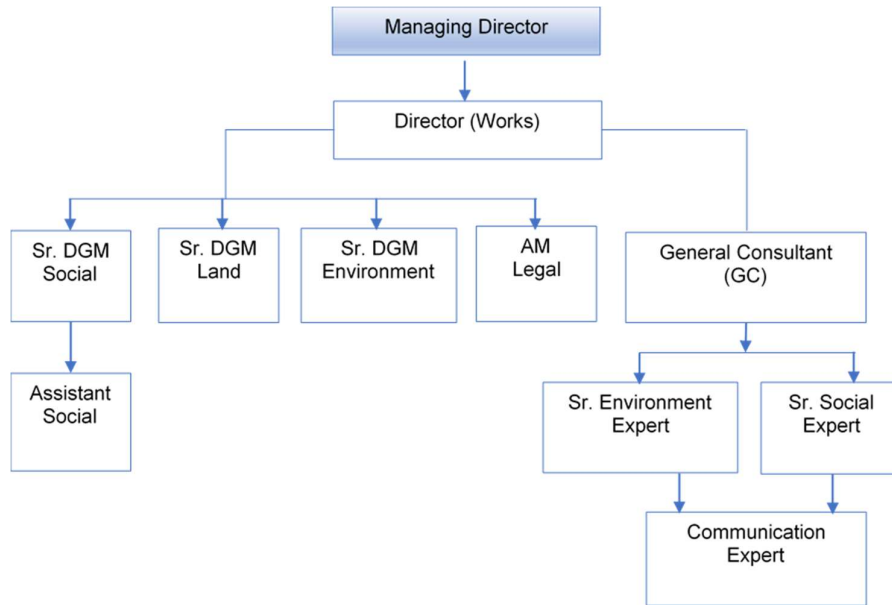
Table 10: Cost of SEP implementation

Sl. No	Cost for SEP	Amount (Rs.)
A	Cost for one Consultation (Administration level)	
1	Venue	1,00,000
2	Sound Arrangement	30,000
3	Refreshment	1,00,000
4	Advertisement	40,000
5	Printing documents, leaflets	50,000
6	Video & photography	30,000
7	Stationary	25,000
8	Transportation	50,000
	Sub-Total	4,25,000
B	Cost for two Consultation/ State Level Dissemination Workshop (Administration level)	8,00,000
C	Consultation at Community level (Community Level)	
9	Local consultation at community level*	1,00,000
D	Total (A+B+C)	13,25,000
	Miscellaneous	1,00,000
	Total	14,25,000
	Grand Total (Estimated Cost for Five Years)	14,25,000

51. The overall project is managed by MahaMetro headed by Managing Director. The RAP implementation will be carried out by Director (Works) supported by Senior DGM (Env), and Senior DGM (social and land) along with their required support staffs. MahaMetro has also hired a General Consultant (GC) which will assist MahaMetro in RAP implementation work.

52. Apart from this a communication expert shall be hired by MahaMetro to lead the stakeholder engagement activities as mentioned in this SEP. **Figure 3** depicts the institutional arrangement of the project and SEP.

Figure 3: Institutional Arrangement



53. The SEP will be implemented considering the project requirements and also the project progress and it will be monitored by MahaMetro. In reference to that the implementation schedule of the SEP is given in **Table 11**

Table 11: SEP Implementation Schedule

SI	Activity	Responsibility	Timeframe in months											
			1	2	3	4	5	6	7	8	9	10	11	12
Meetings														
1	PAPs	MahaMetro / GC / Communication Expert												
2	Community meetings	MahaMetro / GC / Communication Expert												
3	GRM	MahaMetro / GC / Communication Expert												
4	State level stakeholders meet / Dissemination Workshop	MahaMetro / GC / Communication Expert												
Preparation and dissemination of communication materials														
5	Fact sheets	Communication Expert												
6	FAQs	Communication Expert												
7	Status Reports	Communication												

		Expert													
8	For Website / Social Media handles of MahaMetro and Press release	Communication Expert / MahaMetro / GC													
Monitoring and Evaluation															
9	Six-monthly monitoring	Communication Expert / MahaMetro / GC													
Reporting															
10	Six-monthly reporting	Communication Expert / MahaMetro / GC													

Annexure- 1: MoM of Public Consultation (PCMC to Nigdi)**Women FGD at Akurdi Station**

FGD Location (Station):	Akurdi Station
GPS Coordinates:	Longitude: 73.7720790 Latitude: 73.784544
Date of Consultation:	27/06/2024

Sl. N.	Question	Response
1	Are you aware of the proposed project, what do you know about the project?	They are aware of the project and quite positive about the possible benefits. The Project is going to provide many positive benefits to them and they are hopeful about it
2	What is your perception, Perceived losses and benefits from the project? (positive/negative impact)	There will be less traffic and less pollution. It will save travel time of the regular commuters. It will also provide a good customer travel experience in a pleasant temperature in a protected safe environment
3	What are the problems and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular?	As there are school and colleges there is always traffic during rush hours. They are happy to learn about the extension as earlier they had to travel to the last station (PCMC) to travel further to their desired locations but this challenge will be resolved and it will make their travel easier
4	Any critical issue or concern by the local people regarding the project?	Only concern they share is that during construction period there should not be much disturbance
5	Any specific measure you would like to see considered during project design, construction and operation stage?	If possible, the entry and exit gates can be constructed on the other side of the road so that they do not have to relocate their commercial structures
6	Any existing traditional skills? Explore what external inputs would make them more profitable and sustainable.	No, women in our area have not any traditional skills.
7	Is there any organization, government, private or NGO running any vocational courses for the adolescents and women in the area	No, no organizations, government or private or NGO running any vocational courses adolescents and women in the area.
8	If there is any women SHG or cooperative society in the area probe about the kind of activities it carries out and benefits etc. If no such women association exists in the area, probe if they are aware of such thing and whether they will be interested to participate in it?	SHGs are being formed in the area and women are participating and they are interested to carry out group-based activities to earn livelihood out of it

9	Do you feel it is safe to travel in metro for women? If no what kind of unsafety conditions You have seen or experienced?	Though it is safe to travel, there should be a separate women coach and for the safety of women and also in the general coach seats shall be reserved for women. It will enhance the participation rates of women in metro.
10	Any safety/security concerns for women or children in this area (reports of human trafficking, gender-based violence).	No, not such instances of safety/security concerns.
11	What do you suggest, what all other women focused safety measures needs to be undertaken in the metro extension project?	There should be provision of toilet and sanitary napkins for the women for emergency situation
12	What is the best way to share project information?	Face to face communication by government officials with local people
13	Would you like to participate in project work and livelihood programs if any, proposed by government.	Yes, we will participate in project work and livelihood programs if any proposed by government.

Photograph



Attendance Sheet

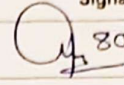















Attendance of Participants (Women FGD)

Place- Akurdi
Date- 27/06/2024

S.L.	Name	Profession	Age	Sex	Signature
1	Arya Parikar	Teacher	29	F	9763243037 A
2	Minakshi Chavan	Teacher	42	F	9970753530 Minakshi
3	Saba Jadhav	Teacher	31	F	9370046306 S
4	Mrs. Pratibha Deshmukh	Teacher	38	F	9545698715 P
5	Mrs. Manisha Pathare	Teacher	43	F	9764004602 M
6	Mrs. Aruna Sharma	Teacher	39	F	7387808155 A
7	Mrs. Chaitali Mirgane	Teacher	29	F	8975686600 C
8	Shweta Mishra	Teacher	37	F	8796113784 S
9	Kulkarni Shroaddha	Teacher	26	F	9529377874 S
10	Grupta Saroj	Teacher	38	F	8928184654 G
11	Mrs. Sonal Landge	Teacher	38	F	8149162489 S
12	Mrs. Shweta Railkar	Teacher	37	F	9960191700 S
13	Mrs. Nalini Singh	Teacher	51	F	9168112378 N
14	Mrs. Sanjeevani Patil	Teacher	52	F	9119430759 S
15	Mrs. Anita Chawda	Teacher	32	F	7028841962 A
16	Mrs. Manisha Mishra	Teacher	40	F	9096573506 M
17	Mrs. Suman Upadhyay	Teacher	42	F	7057909441 S
18	Mrs. Arti Dhakad	Teacher	48	F	9011045887 A

Attendance of Participants (Women FGD)

Place- Akurdi
Date- 27/06/2024

S.L.	Name	Profession	Age	Sex	Signature
19	Mrs. Komal R. Rawat	Teacher	46	F	 8087790592
20	Mrs. Poonam Gupta	Teacher	40	F	9766249665 
21	Mrs. Mamta Thakur	Teacher	42	F	8600987760 
22	Mrs. Geeta Jose	Teacher	51	F	9272156477 
22	Mrs. Geeta Mishra	Teacher	45	F	9887710160 
23	Mrs. Sushila Baghel	Teacher	41	F	9552759537 
24	Mrs. Usha Yadav	Teacher	51	F	9890888927 
25	Mrs. Deepali Tadhar	—	40	F	8379837526 
26	Mrs. Baljeet	"	50	F	9822927482 
27	Mrs. Aarti Jagtap	"	55	F	9657418047 
28	Mrs. Newale Sumita	—	57	F	9527724923 
29	Mrs. Urmila Ankush	—	54	F	8975155661 
30	Mrs. V. Pandey	—	44	F	8888162207 
31	Mrs. Soni Shukla	—	31	F	8668364360 
32	Mrs. Vaishali Chavan	—	47	F	8788518358 
33	Shailch Sumaiya	—	50	F	7972633172 

Women FGD at Nigdi Station

FGD Location (Station):	Nigdi Alignment
GPS Coordinates:	Longitude: 73.777295 Latitude: 18.659709
Date of Consultation:	27/06/2024

Sl. N.	Question	Response
1	Are you aware of the proposed project, what do you know about the project?	They are aware of the project and quite positive about the perceived benefits of the project
2	What is your perception, Perceived losses and benefits from the project? (positive/negative impact)	According to the participants, they have perceived all the positive benefits and optimistic about the project
3	What are the problems and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular?	For school and college going students it is difficult sometimes to travel during rush hours.
4	Any critical issue or concern by the local people regarding the project?	The concern is towards the safety of children during construction works
5	Any specific measure you would like to see considered during project design, construction and operation stage?	There should be concession in tickets for the students and especially for the girls' students and also there should be provision of separate coach for women and few reserved for women in general.
6	Any existing traditional skills? Explore what external inputs would make them more profitable and sustainable.	None
7	Is there any organization, government, private or NGO running any vocational courses for the adolescents and women in the area. (Probe for the agencies, nature of vocational trades providing, women's participation and livelihood opportunities).	No, not any organization, government, private or NGO running any vocational courses adolescents and women in the area.
8	If there is any women SHG or cooperative society in the area probe about the kind of activities it carries out and benefits etc. If no such women association exists in the area, probe if they are aware of such thing and whether they will be interested to participate in it?	They are aware of the Self-Help Group concept and they are interested to take up such activities in near future given the opportunity
9	Do you feel it is safe to travel in metro for women? If no what kind of unsafety conditions You have seen or experienced?	According to them, in general it is quite safe to travel but also there are instances of unsafe situation and safety should be considered as priority during the implementation
10	Any safety/security concerns for women or children in this area (reports	Nothing as such

	of human trafficking, gender-based violence).	
11	What do you suggest, what all other women focused safety measures needs to be undertaken in the metro extension project?	There should be separate coach for female and some seats should be reserved in the general coach
12	What is the best way to share project information?	There should be consultation and information should be disclosed to the community in front and their resolution needs to be done there itself
13	Would you like to participate in project work and livelihood programs if any, proposed by government.	Yes. If such programme is implemented, they will support and participate.

Photograph



Attendance of Participants (Women FGD)

Place- Nigdi (Alignment-area)
Date- 27/06/2024

S.L.	Name	Profession	Age	Sex	Signature
1]	Bhakti Patil		27	F	8087075956 Bhakti
2]	Anita Kalbhor		48	F	A.R. Kalbhor
3]	Sheetal Kothule		48	F	चौगळे
4]	Janhavi Mahmurkar		40	F	महामुर्कर
5]	जानवी महामुर्कर				महामुर्कर

General FGD Checklist (Bhakti Shakti)

FGD Location (Station):	Bhakti Shakti
GPS Coordinates:	Longitude: 73.7720790 Latitude: 18.6655860
Date of Consultation:	24/06/24

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
1.	General awareness and perception about the proposed project.	People are aware of the project and they are also aware about the impact
2.	Perceived benefits from the project	It will provide faster communication hence; the young population can have better access to educational institutions at low cost. It will provide a safe and comfortable travel experiences and create employment for the skilled ones
3.	Perceived losses from the project	As these members are going to be impacted as they will have to lose the commercial structures and they are willing to relocate for the better purpose
4.	Which are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular?	As there are school and colleges there is always traffic during rush hours. They are happy to learn about the extension as earlier they had to travel to the last station (PCMC) to travel further to their desired locations but this challenge will be resolved and it will make their travel easier
5.	Any critical issue or concern by the local people regarding the project	They are delighted to have the project benefits as it will be helpful for them and also the generations to come
6.	Any specific measure you would like to see considered during project design, construction and operation stage?	There should be proper provision for parking outside the metro station for the people convenience
7.	Do you think the project will cause any loss of major residential/commercial areas	It will not cause very major loss for the minimal loss measures have been taken for the best interest of people
8.	Loss of community life like any Market Places or community activities to be affected	No. This kind of loss is not perceived.
9	What would be the preferred option for compensation	People are preferring to have cash compensation
10	Is this consultation useful? Comments	Yes, definitely.
11	What should be the mode of future consultation or sharing project information?	It should be face to face discussion and any information to be provided by the department should be communicated directly
12	Will there be likely involvement of local people in the implementation of the project?	Local people are ready to cooperate in the project during the implementation

Photograph



Attendance of Participants (General FGD)

Place- Bale Bhuakti ShaktiDate- 24/06/2024

S.L.	Name	Profession	Age	Sex	Signature
1)	Mr Shivaji B. Kalbhore	Business	64	M	955252223 <u>SR Kal</u>
2)	Mr Tanaji B. Kalbhore	Business	56	M	9850726992 <u>Raj</u>
3)	Mr Sambhaji B. Kalbhore	Business	57	M	8600509999 <u>15 9 12</u>
4)	Mr Yogesh S. Kalbhore	Business	39	M	9975373092 <u>W. Kal</u>
5)	Mr Shivaji Vitthal Khade	Business	55	M	8888986343 <u>S.V. Khade</u>
6)	Mr Bhimrao Sektan Pawar	Business	50	M	9890246978 <u>Pawar</u>
7)	Arun Baliram Jadhav	Business	35	M	9075218389 <u>Fr</u>
8)	Rahul Bhimrao Pawar	Business	26	M	9623642320 <u>Rahul</u>
9)	Hanumanth Raddy Timapur	Business	38	M	9960259990 <u>REDDY</u>
10)	Mrs Sunda Rajendra Lohar	Business	40	F	9823240691 <u>30/41 01/16</u>
11)					

General FGD Checklist (Nigdi)

FGD Location (Station):	Nigdi -Entry Exit Gate
GPS Coordinates:	Longitude: 73.777295 Latitude: 18.659709
Date of Consultation:	24/06/24

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
1.	General awareness and perception about the proposed project.	People are aware of the project and also the benefits.
2.	Perceived benefits from the project	It will create employment for the skilled ones and also indirectly it will help many young people to have better access to educational institutions
3.	Perceived losses from the project	The perceived loss is in terms of losing commercial structures due to the alignment and that can be addressed as people are interested to take up the loss as compensated
4.	What are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular	There is not much problem for regular commuters in this area
5.	Any critical issue or concern by the local people regarding the project?	They do not have any concern as such but hopeful for the project
6.	Any specific measure you would like to see considered during project design, construction and operation stage	Parking (Third consultation) If the construction can be moved ahead the shops can be there (second consultation)
7.	Do you think the project will cause any loss of major residential/commercial area?	The loss perceived is discussed with the community and it will be prevented without any major loss
8.	Loss of community life like any Market Places or community activities to be affected	Yes.
9.	What is the possibility of shifting the community/religious structure(s) if any? And where to relocate	NA
10.	What would be the preferred option for compensation (Cash or Kind)	People prefer cash for compensation
11.	Is this consultation useful? Comments	Yes, very much.
12.	What should be the mode of future consultation or sharing project information?	There should be proper consultation with the community people and any confusion needs to be cleared from the department
13.	Will there be likely involvement of local people in the implementation of the project?	Yes, the community is welcoming and ready to cooperate.

14	Any Other Issues	There is a women who is very vulnerable and she should be given with all the assistance for being very vulnerable
----	------------------	---

Photograph



Attendance of Participants (General FGD)

Place- Nigdi Station
Date- 24/06/2024

S.L.	Name	Profession	Age	Sex	Signature
1)	Krishnanand L. Yadav	Business	56	M	9373340057
2)	Ashika Appa Timpan	Business	50	F	9284238118
3)	Jai Kumar G. Gupta	Business	65	M	7499100811
4)	Rakshaksuman R. Duble	Business	52	M	9370866578
5)	Vishal Ashok Yadav	Business	20	M	9170573842
6)	Matka Kishan Yadav	Business	45	F	9325398893
7)	Anwar H. Sakhik	Business	58	M	9860803279
9)	AFD MANSURI	Business	44	M	8279228073
10)	Abi Balu Kokare	Business	28	M	9096223311

General FGD Checklist (Nigdi Alignment)

FGD Location (Station):	Nigdi - Alignment Area
GPS Coordinates:	Longitude: 73.7720790 Latitude: 73.784544
Date of Consultation:	26/06/24

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
1.	General awareness and perception about the proposed project	The participants of the consultation are aware of the project. They are positive about the benefits as well.
2.	Perceived benefits from the project	Faster communication and better accessibility from the project
3.	Perceived losses from the project	The perceived loss is partial and that can be addressed through taken measures
4.	What are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular?	One of the major challenges was more travel time and traffic.
5.	Any critical issue or concern by the local people regarding the project?	No, nothing as such.
6.	Any specific measure you would like to see considered during project design, construction and operation stage	If parking is taken care of, then it will be convenient for the local people
7.	Do you think the project will cause any loss of major residential/commercial area?	Not such major loss is perceived.
8.	Loss of community life like any Market Places or community activities to be affected	No
9.	What is the possibility of shifting the community/religious structure(s) if any? And where to relocate?	NA
10.	What would be the preferred option for compensation (Cash or Kind)	They prefer the compensation in cash only
11.	Is this consultation useful? Comments	Yes.
12.	What should be the mode of future consultation or sharing project information?	The department should do direct communication with affected people for any kind of discussion and resolution
13.	Will there be likely involvement of local people in the implementation of the project?	Yes.

Photograph



Attendance of Participants (General FGD)

Place: Nigdi (Alignment area)
Date: 26/06/2024

S.L	Name	Profession	Age	Sex	Signature
1)	Rajendra Kalbhor	Advt. Business	52	M	9922942815
2)	Ramesh Kalbhor	Business	55	M	9763612825
3)	Mrs Anita Kalbhor	Business	48	F	9763612825
4)	Mr Sunil Patil	Business	55	M	8788889801
5)	Mrs Marian Ansari	H. wife	35	F	9743939032
6)	Tusjmul Ansari	Labour	38	M	8010873375
7)	Safira Khatun	H. wife	20	F	7387179268
8)	Salam Ansari	Business	25	M	880064824
9)	Saliun Bhingare	Business	66	F	9227168471
10)	Mahesh Nagtalik	Wine shop	45	M	982283720
11)	Sanjay Vitthal Konde	Business	38	M	9604014833
12)	Atch Kishor Jadhav	Business	21	M	9373815061
13)	Kishan Pradip Sorkarwade	Business	34	M	9022185394

MoM of Public Consultation (Swargate to Katraj)

General FGD Checklist (Padvamati)

FGD Location (Station):	Padmavati
GPS Coordinates:	Longitude: 73.856771 Latitude: 18.472468
Date of Consultation:	16/09/24

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
9.	General awareness and perception about the proposed project.	There is an awareness among people in terms of the project and while having the consultation it also came in the discussion that they are also aware about the impact
10	Perceived benefits from the project	Their perception is more on the positive side of the project as it will provide faster communication and the young population can have better access to educational institutions at low cost. It will provide a safe and comfortable travel experiences and create employment for the skilled ones.
11	Perceived losses from the project	As these members are going to be impacted as they will have to lose the commercial structures and they are willing to relocate for the better purpose. They are aware of the possible loss and ready to cooperate for any requirement provided their loss is compensated
12	Which are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular?	As there are school and colleges there is always traffic during rush hours. They are happy to learn about the extension as earlier they had to travel to the last station, to travel further to their desired locations but this challenge will be resolved and it will make their travel easier.
13	Any critical issue or concern by the local people regarding the project	They are delighted to have the project benefits as it will be helpful for them and also the generations to come
14	Any specific measure you would like to see considered during project design, construction and operation stage?	There should be proper provision for parking outside the metro station for the people convenience and for the women safety has to be particularly taken care of.
15	Do you think the project will cause any loss of major residential/commercial areas	It will not cause very major loss for the minimal loss measures have been taken for the best interest of people
16	Loss of community life like any Market Places or community activities to be affected	No. This kind of loss is not perceived.
9	What would be the preferred option for compensation	People are preferring to have cash compensation

10	Is this consultation useful? Comments	Yes, definitely. The face to face discussion help to understand the project better and also to communicate people's opinions.
11	What should be the mode of future consultation or sharing project information?	It should be face to face discussion and any information to be provided by the department should be communicated directly
12	Will there be likely involvement of local people in the implementation of the project?	Local people are ready to cooperate in the project during the implementation

Photograph



[illegible]

General FGD Checklist (Market Yard)

FGD Location (Station):	Market Yard
GPS Coordinates:	Longitude: 73.857638 Latitude: 18.488082
Date of Consultation:	16/09/24

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
15	General awareness and perception about the proposed project.	There is a high level of awareness among the people and they are aware of the project and also the benefits
16	Perceived benefits from the project	According to them they are perceiving greater benefits from the project as it will create employment for the skilled ones and also indirectly it will help many all the age groups including the young people to have better access to educational institutions
17	Perceived losses from the project	The perceived loss is in terms of losing commercial structures due to the alignment and that can be addressed as people are interested to take up the loss as compensated
18	What are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular	There is not much problem for regular commuters in this area but if the extension of the line is completed it will definitely be helpful to the people
19	Any critical issue or concern by the local people regarding the project?	They do not have any concern as such but hopeful and positive about the project
20	Any specific measure you would like to see considered during project design, construction and operation stage	It should take care of the parking and safety measures for the women travellers and deploy women police at each station for the convenience
21	Do you think the project will cause any loss of major residential/commercial area?	The loss perceived is discussed with the community and it will be prevented without any major loss
22	Loss of community life like any Market Places or community activities to be affected	Yes.
23	What is the possibility of shifting the community/religious structure(s) if any? And where to relocate	NA
24	What would be the preferred option for compensation (Cash or Kind)	People prefer cash for compensation
25	Is this consultation useful? Comments	Yes, very much.

26	What should be the mode of future consultation or sharing project information?	There should be proper consultation with the community people and any confusion needs to be cleared from the department
27	Will there be likely involvement of local people in the implementation of the project?	Yes, the community is ready to cooperate in the project wherever possible in whichever forms.

Photograph



Attendance of Participants (General FGD)

Place- Market Yard Station
Date- 16/09/2024

S.L.	Name	Profession	Age	Sex	Signature
1)	Mrs. Suresh Aanda/Bkde	Business	54	M	SAP
2)	Mr. Ruedide B. More	"	30	M	P. B. More
3)	Kamlesh Kumar	"	31	M	कमलेश कुमार
4)	Anvika Mac	"		M	Anvika
5)	Madhuka More	"	36	M	Madhuka
6)	Aman Suryawanshi	"	35	M	DS
7)	Aleshay Chawabhi	"	32	M	A. R. Chaudhari.
8)	Ranika P. Jadhav	"	34	F	रंजिका प्रतापजी जाधव
9)	Anil Atkale	"	45	M	Atkale
10)	Uma Chaukar Pundar	"	56	M	Chaukar

MoM of Public Consultation (Swargate to Katraj)**General FGD Checklist (Padvamati)**

FGD Location (Station):	Padmavati
GPS Coordinates:	Longitude: 73.856771 Latitude: 18.472468
Date of Consultation:	16/09/24

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
17	General awareness and perception about the proposed project.	There is an awareness among people in terms of the project and while having the consultation it also came in the discussion that they are also aware about the impact
18	Perceived benefits from the project	Their perception is more on the positive side of the project as it will provide faster communication and the young population can have better access to educational institutions at low cost. It will provide a safe and comfortable travel experiences and create employment for the skilled ones.
19	Perceived losses from the project	As these members are going to be impacted as they will have to lose the commercial structures and they are willing to relocate for the better purpose. They are aware of the possible loss and ready to cooperate for any requirement provided their loss is compensated
20	Which are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular?	As there are school and colleges there is always traffic during rush hours. They are happy to learn about the extension as earlier they had to travel to the last station, to travel further to their desired locations but this challenge will be resolved and it will make their travel easier.
21	Any critical issue or concern by the local people regarding the project	They are delighted to have the project benefits as it will be helpful for them and also the generations to come
22	Any specific measure you would like to see considered during project design, construction and operation stage?	There should be proper provision for parking outside the metro station for the people convenience and for the women safety has to be particularly taken care of.
23	Do you think the project will cause any loss of major residential/commercial areas	It will not cause very major loss for the minimal loss measures have been taken for the best interest of people
24	Loss of community life like any Market Places or community activities to be affected	No. This kind of loss is not perceived.
9	What would be the preferred option for compensation	People are preferring to have cash compensation

10	Is this consultation useful? Comments	Yes, definitely. The face to face discussion help to understand the project better and also to communicate people's opinions.
11	What should be the mode of future consultation or sharing project information?	It should be face to face discussion and any information to be provided by the department should be communicated directly
12	Will there be likely involvement of local people in the implementation of the project?	Local people are ready to cooperate in the project during the implementation

Photograph



S.L.	Name	Profession	Age	Sex	Signature
1)	Tajesh Romark Londe	Business	30	M	[Signature]
2)	Ramoo Tukaram Lonkar	Business	71	M	[Signature]
3)	Brahmad Sarseni	Business	70		[Signature]
4)	Madhukar Sathe		72	M	[Signature]
5)	Kishordev G. Yelgholekar	Business	60	F	[Signature]
6)	Kachan Y. Singamwar	Business		F	[Signature]
7)	Hannumad R. Laddat	Business	70	M	[Signature]
8)	Bambharas Manojji Revale	Business	60	M	[Signature]

General FGD Checklist (Market Yard)

FGD Location (Station):	Market Yard
GPS Coordinates:	Longitude: 73.857638 Latitude: 18.488082
Date of Consultation:	16/09/24

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
28	General awareness and perception about the proposed project.	There is a high level of awareness among the people and they are aware of the project and also the benefits
29	Perceived benefits from the project	According to them they are perceiving greater benefits from the project as it will create employment for the skilled ones and also indirectly it will help many all the age groups including the young people to have better access to educational institutions
30	Perceived losses from the project	The perceived loss is in terms of losing commercial structures due to the alignment and that can be addressed as people are interested to take up the loss as compensated
31	What are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular	There is not much problem for regular commuters in this area but if the extension of the line is completed it will definitely be helpful to the people
32	Any critical issue or concern by the local people regarding the project?	They do not have any concern as such but hopeful and positive about the project
33	Any specific measure you would like to see considered during project design, construction and operation stage	It should take care of the parking and safety measures for the women travellers and deploy women police at each station for the convenience
34	Do you think the project will cause any loss of major residential/commercial area?	The loss perceived is discussed with the community and it will be prevented without any major loss
35	Loss of community life like any Market Places or community activities to be affected	Yes.
36	What is the possibility of shifting the community/religious structure(s) if any? And where to relocate	NA
37	What would be the preferred option for compensation (Cash or Kind)	People prefer cash for compensation
38	Is this consultation useful? Comments	Yes, very much.

Photograph



Photograph of the new Consultation



Attendance sheet of the new Consultation

Attendance of Participants (General FGD)

Place- Market Yard
Date- 19/05/2025

S.L.	Name	Profession	Age	Sex	Signature
	Mohan Chinchkar	Business	58	M	
	Sagar Bhile	Business	43	M	
	Sanday Kachi	Business	50	M	
	Avinash More	Business	32	M	
	Uma Chaudhary	Business	58	M	
	Ravindra Patil	Business	58	M	
	Kiran Navale	Service	34	M	
	Amul Gavauday	Service	28	M	
	Renuka Prabhu	Business	48	M	
	Hareman	Business	39	M	
	Amar Suryawari	Business	30	M	
	Dharti Arbut	Business	50	M	
	Chirayach Potany	Business	55	M	

FGD Location (Station):	Balaji Nagar
GPS Coordinates:	Longitude: 73.856771 Latitude: 18.472468
Date of Consultation:	19/05/25

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
1.	General awareness and perception about the proposed project.	There is an awareness among people in terms of the project and while having the consultation it also came in the discussion that they are also aware about the impact
2.	Perceived benefits from the project	Their perception is more on the positive side of the project as it will provide faster communication and the young population can have better access to educational institutions at low cost. It will provide a safe and comfortable travel experiences and create employment for the skilled ones.
3.	Perceived losses from the project	As these members are going to be impacted as they will have to lose the commercial structures and they are willing to relocate for the better purpose. They are aware of the possible loss and ready to cooperate for any requirement provided their loss is compensated
4.	Which are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular?	They are happy to learn about the extension as earlier they had to travel to the last station, to travel further to their desired locations but this challenge will be resolved and it will make their travel easier.
5.	Any critical issue or concern by the local people regarding the project	They are delighted to have the project benefits as it will be helpful for them and also the generations to come
6.	Any specific measure you would like to see considered during project design, construction and operation stage?	There should be proper provision for parking outside the metro station for the people convenience and for the women safety has to be particularly taken care of.
7.	Do you think the project will cause any loss of major residential/commercial areas	It will not cause very major loss for the minimal loss measures have been taken for the best interest of people
8.	Loss of community life like any Market Places or community activities to be affected	
9	What would be the preferred option for compensation	People are preferring to have cash compensation
10	Is this consultation useful? Comments	Yes, definitely. The face to face discussion help to understand the project better and also to communicate people's opinions.

FGD Location (Station):	Bibvewadi
GPS Coordinates:	Longitude: 73.857638 Latitude: 18.488082
Date of Consultation:	19/05/25

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
1.	General awareness and perception about the proposed project.	There is a high level of awareness among the people and they are aware of the project and also the benefits
2.	Perceived benefits from the project	According to them they are perceiving greater benefits from the project as it will create employment for the skilled ones and also indirectly it will help many all the age groups including the young people to have better access to educational institutions
3.	Perceived losses from the project	The perceived loss is in terms of losing commercial structures due to the alignment and that can be addressed as people are interested to take up the loss as compensated
4.	What are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular	There is not much problem for regular commuters in this area but if the extension of the line is completed it will definitely be helpful to the people
5.	Any critical issue or concern by the local people regarding the project?	They do not have any concern as such but hopeful and positive about the project
6.	Any specific measure you would like to see considered during project design, construction and operation stage	It should take care of the parking and safety measures for the women travelers and deploy women police at each station for the convenience
7.	Do you think the project will cause any loss of major residential/commercial area?	The loss perceived is discussed with the community and it will be prevented without any major loss
8.	Loss of community life like any Market Places or community activities to be affected	The gate of the society will be affected temporally, hence they are suggesting to take measures so that the commuters and school/college going student do not find any difficulty.
9.	What is the possibility of shifting the community/religious structure(s) if any? And where to relocate	NA
10	What would be the preferred option for compensation (Cash or Kind)	People prefer both cash and kind as compensation
11	Is this consultation useful? Comments	Yes, very much.

12	What should be the mode of future consultation or sharing project information?	There should be proper consultation with the community people and any confusion needs to be cleared from the department
13	Will there be likely involvement of local people in the implementation of the project?	Yes, the community is ready to cooperate in the project wherever possible in whichever forms.

Photograph

FGD Location (Station):	Katraj
GPS Coordinates:	Longitude: 73.856771 Latitude: 18.472468
Date of Consultation:	19/05/25

Sl. No	Issues	Participants' Opinion, Comments and Suggestions
1.	General awareness and perception about the proposed project.	There is an awareness among people in terms of the project and while having the consultation it also came in the discussion that they are also aware about the impact
2.	Perceived benefits from the project	Their perception is more on the positive side of the project as it will provide faster communication and the young population can have better access to educational institutions at low cost. It will provide a safe and comfortable travel experiences and create employment for the skilled ones.
3.	Perceived losses from the project	As these members are going to be impacted as they will have to lose the commercial land and structures. They are aware of the possible loss and ready to cooperate for any requirement provided their loss is compensated.
4.	Which are the problem and challenges you are facing in road/transport/traffic etc. in the city in general and in the project alignment in particular?	They are happy to learn about the extension as now they can use metro to cover longer distance.
5.	Any critical issue or concern by the local people regarding the project	They are delighted to have the project benefits as it will be helpful for them and also the generations to come
6.	Any specific measure you would like to see considered during project design, construction and operation stage?	There should be proper provision for parking outside the metro station for the people convenience and for the women safety has to be particularly taken care of.
7.	Do you think the project will cause any loss of major residential/commercial areas	It will not cause very major loss for the minimal loss measures have been taken for the best interest of people
8.	Loss of community life like any Market Places or community activities to be affected	No. This kind of loss is not perceived.
9	What would be the preferred option for compensation	People are preferring to have cash compensation
10	Is this consultation useful? Comments	Yes, definitely. The face-to-face discussion help to understand the project better and also to communicate people's opinions.
11	What should be the mode of future consultation or sharing project information?	It should be face to face discussion and any information to be provided by the department should be communicated directly

12	Will there be likely involvement of local people in the implementation of the project?	Local people are ready to cooperate in the project during the implementation
----	--	--

Photograph

Attendance Sheet

Attendance of Participants (General FGD)

Place- Katraj
Date- 19/05/2025

S.L.	Name	Profession	Age	Sex	Signature
	Prachant Sarode	Business	34	M	Prachant
	Ganesh Thorat	Business	54	M	G.S. Thorat
	Aakash Uchale	Business	35	M	Aakash 9604407958
	Rajesh Garde	Business	55	M	R. Garde 7972433290
	Bairaji Sharma	Business	40	M	B
	Maga Ram Chaudhary	Business	65	M	Maga Ram 9822683655
	Santosh Divalkar	Business	54	M	Santosh 78999216984
	Kiran Divalkar	Business	46	M	Kiran Divalkar 9850269035
	Rahul Kadam	Business	46	M	Rahul Kadam 9422320939
	Rohit Giram Gupta	Business	42	M	Rohit
	Nitin Diksha	Business	56	M	Nitin
	Moham Sah Pute	Business	65	M	Moham 9850535160
	Rupesh Paraleshi	Business	55	M	R. Paraleshi

Photographs of the Cut-off date Publication during survey and consultation

